



NB Alpine Inc. (Ski NB) Complaints Flow – Code of Conduct, UCCMS, Other

Unsure where to start? To discuss your concern and understand your options contact safezone@itpsport.ca



Other – failure by Ski NB to comply with Bylaws or Policies

Option 1 Facilitated Mediation

Option 2 Restorative Support

Formal Complaint



COMPLAINT INTAKE
<https://www.sportnb.com/nb-safe-sport-complaint-mechanism/>

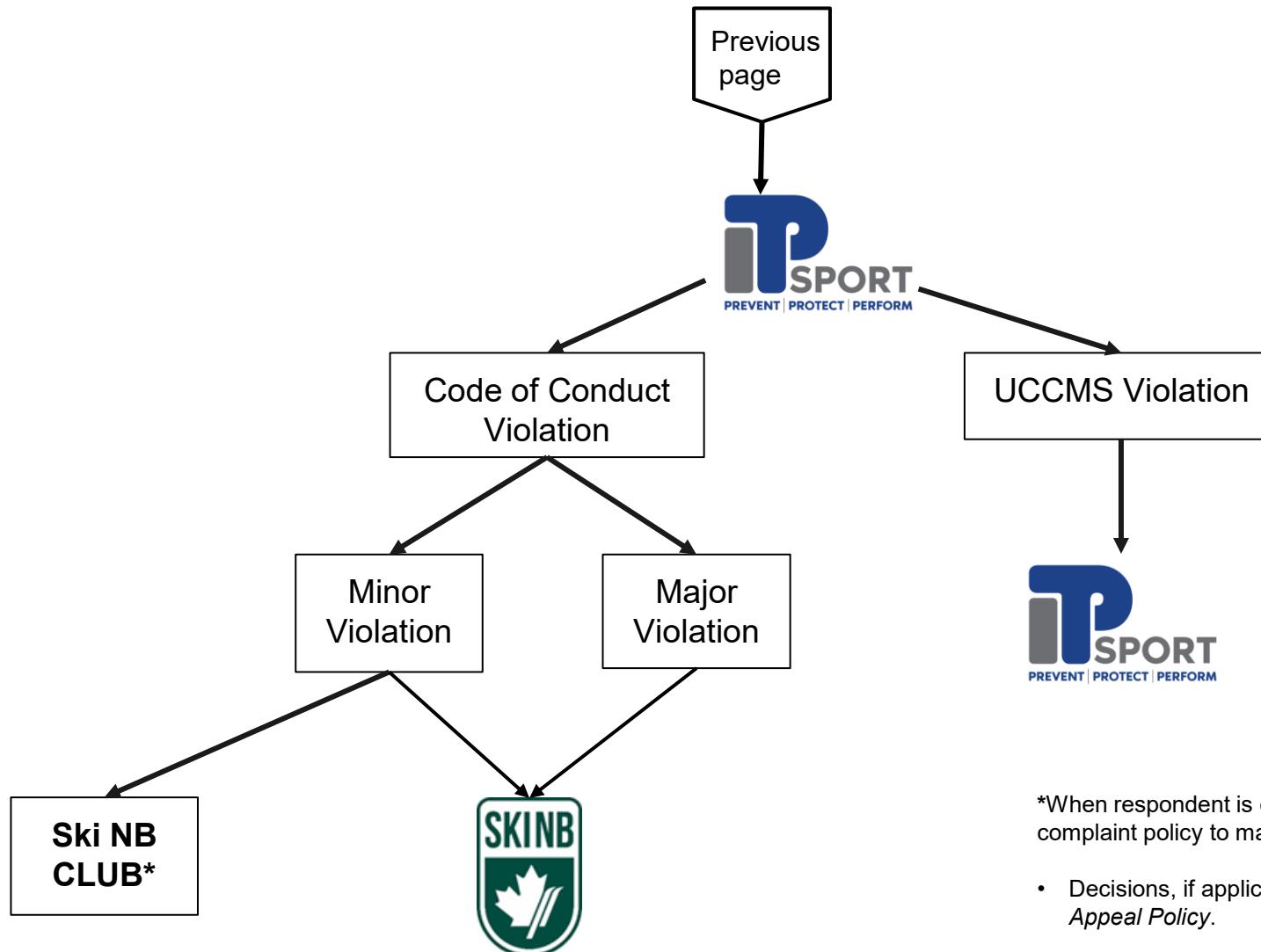


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Ski NB Code of Conduct & UCCMS Complaints Triage

All Safe Sport (UCCMS) violations should be directed to Ski NB's Independent Third Party provider via Sport NB at <https://app.integritycounts.ca/org/itpsport>



*When respondent is club member, and club has adequate discipline and complaint policy to manage

- Decisions, if applicable, may be appealed in accordance with the *Ski NB Appeal Policy*.



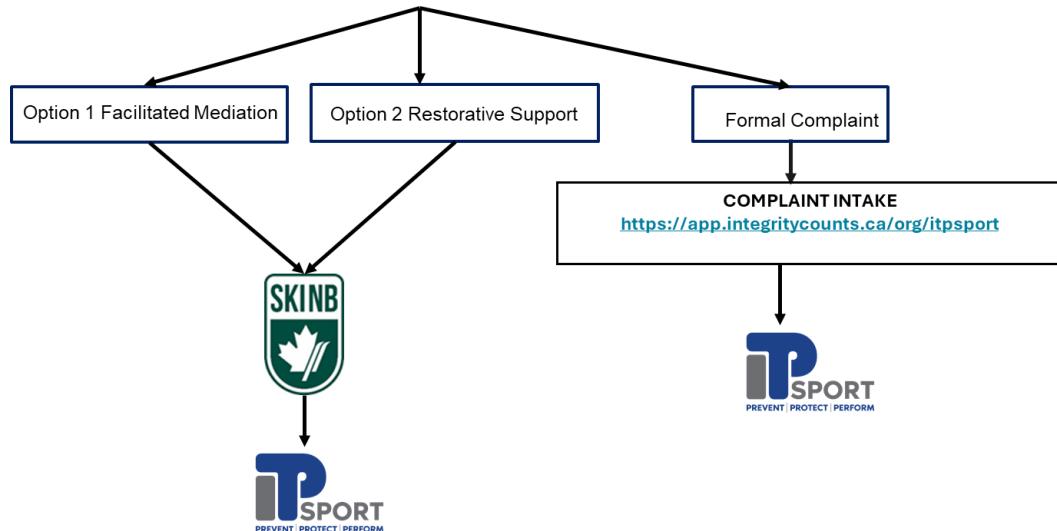
WHAT SAFEZONE OFFERS

- A confidential and non-judgmental space to share concerns and ask questions.
- An opportunity to talk through challenges you have experienced or witnessed. Please note this does not include access to professional mental health providers or other similar supports.
- Guidance on available options and support in understanding possible next steps.
- Information on the New Brunswick Safe Sport Complaint Mechanism (NBSSCM) complaint processes, jurisdiction, and additional resources.

Resolution Options:

1. Facilitated Mediation - Up to 3 hours. Structured, neutral session. Pre-mediation prep and post-session follow-up
2. Restorative Support - Up to 5 hours. One-on-one or group work. Focus on long-term healing, resolution, and closure

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Process Flow for Complaints Reported Directly to Ski NB

